



Call 119



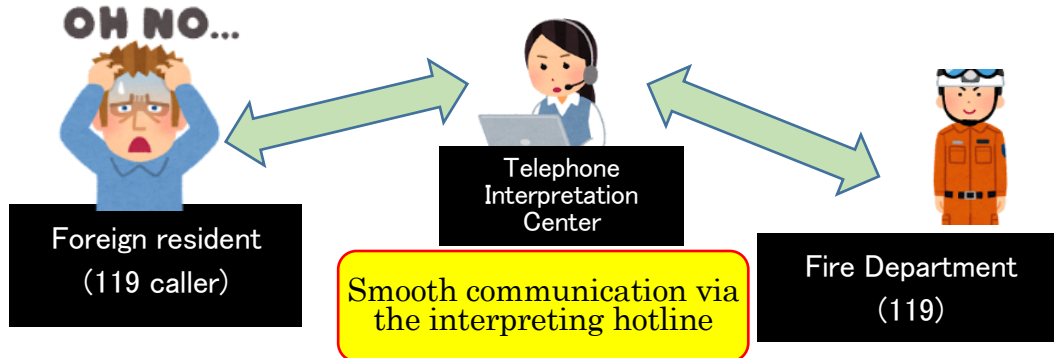
Simultaneous interpretation hotline and Smartphone app available in many languages !

The Fukagawa Fire Station and its branch stations (Moseushi, Chippubetsu, Hokuryu, Numata) have introduced a simultaneous interpretation service and Smartphone app to assist foreign residents during emergency calls and at emergency scenes.

① Response to 119 calls~Simultaneous interpretation~

- ◆ Simultaneous three-way communication between the caller, the telephone interpretation center, and the fire department.

※It will take a few seconds to connect to the telephone interpretation center, so please wait without hanging up.



② Ambulance response~Smartphone app or simultaneous interpretation~

- ◆ Conversation using a Smartphone app (multilingual translation app)
- ◆ Three-way simultaneous interpretation service via the Telephone Interpretation Center
 - ➔ When communication via Smartphone app is difficult or during an emergency situation with no ambulance present



③ Languages spoken

31 languages

English, Chinese, Korean, Vietnamese, Portuguese, Spanish, Russian, Thai, Nepali, Burmese, Hindi (India), French, Mongolian, Filipino (Tagalog), Indonesian, Persian, Cantonese, Arabic, Urdu (India, Pakistan), Khmer (Cambodia), Taiwanese, Dari, Pashto, Bengali, Lao, Italian, German, Sinhalese (Sri Lanka), Turkish, Tamil, Ukrainian

Contact

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